



# TERMS & CONDITIONS

## Estimates

Quotes are for estimation purposes and are subject to change once project elements are finalized. Any alteration or deviation from the stated specifications involving extra costs will be executed upon written orders and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents, or delays beyond our control. In certain areas, taxes may be included in pricing.

Due to the current volatile nature of the manufacturing industry, estimates are only valid for 10 days from the date of proposal.

All projects require a sign off, and a non-refundable 50% materials deposit is required to begin fabrication or ordering of materials for the job.

There is a \$75 fee for an in-person design consultation. If a deposit is paid at the time of consultation, the \$75 is waived or credited.

## Payment

Full payment of the remaining balance plus applicable taxes is required upon completion of the project unless terms are otherwise specified. If you do not plan to be present for the completion of the project, please make prior payment arrangements. Make all checks payable to GCS Glass & Mirror.

## Scope of Work

Work outside the scope of uninstalling and installing glass and metal products will not be completed by GCS team members. Please be sure that all fixtures, equipment, and furniture that could impede the glass installation space are removed prior to installation.

If we are removing an existing shower, we have no way to predict what is behind the existing hardware. We do our very best to thoroughly clean the space before installing our new materials, and we fill holes with silicone if we are unable to cover them. Anything beyond these measures are out of our control. Without prior knowledge of existing below-surface material, it is the customer's responsibility to warn us of layout and depth restrictions.

## Orders

We are consistently working to improve our relationships with existing vendors or trying new ones if necessary to improve quality and lead times for our customers. Lead times vary depending on the vendor, product, and time of year.

We cannot guarantee a perfect match when attempting to match existing hardware colors. While manufacturers have like-names for hardware, it does not mean they are truly the same color. We are limited to our vendor's color selections. These colors often vary from common bathroom fixture brands.

## Recommendations

Mirrors over 60" in width or height are at greater risk of distortion in the glass.

For shower installations, please allow 24 hours for your silicone to dry completely before using your shower to avoid damaging the silicone.

## Warranty

All shower installations include the standard lifetime limited GCS Warranty. The hydrophobic nano-coating comes with an implied manufacturers warranty. GCS Glass is not liable for any nano-coating defect, and all issues must be taken to the manufacturer by the customer. Warranties are non-transferable unless otherwise specified. \*See additional detailed warranty.\*

Per ASTM standards regarding blemishes in glass - glass needs to be viewed from a 10-ft distance in natural, not direct, light. If blemishes are still apparent, there should be cause for remakes.

On rare occasions, tile may break and/or crack when drilling holes. There is no warranty against tile breakage. If tile breaks, install will stop and the customer will be notified immediately. Breakage of tile, specifically when drilling, reflects the quality of the tile installation, not the workmanship or products of GCS. It is the customer's responsibility to have the tile replaced.

If you have any questions or concerns regarding these terms, please contact your local GCS office.

*By approving your estimate, you acknowledge receipt and understanding of these terms.*